

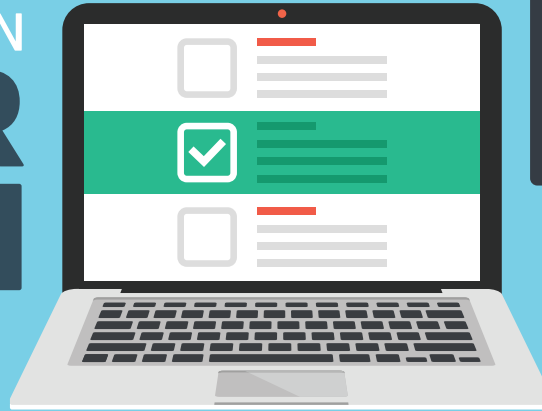


Speak to one of our  
Community Account Managers  
(Mortgage Loan Originator)

800-955-0021



# HOW CUSTOMERS CAN APPLY FOR THE LOAN



## Ways to Apply



### Online Application

The 21st Mortgage web application enables customers to apply online. They will create an account to apply and follow their loan status throughout the process. They can visit the website at:

<https://apply.21stmortgage.com/>

#### Tips for Applying Online

The 21st Mortgage web application will ask the customer to identify who they are purchasing the home from. They can use our search option or provide your specific info to ensure they select the right seller. Please provide the customer with the info below:

**Buying the home from** - Manufactured Home Dealership/Retailer or Community

**Retailer Number** - Needed in the application for the customer and should be provided by you

**Community Number** - Needed for the application and again to be provide by you for the customer

We have included a form to provide the customer (page 2 of this document) to ensure they have this info. Please contact your Community Account Manager to confirm your information.



### Paper Application

Customers can apply with the 5 page paper application for their 21st Mortgage Loan. You provide the pricing sheet.

#### Items Necessary

**CASH Calculation Worksheet** - (retailer-provided)

**5 Page Credit Application** - (customer completes and signs)

**Communications Disclosure Form** - (customer signs)

**State-specific disclosures where applicable**

*All of these items can be found on our website at [21stcommunitylending.com](http://21stcommunitylending.com). Please call your Community Account Manager for the password to access these materials.*

## Have Questions?

Please reach out to one of our Consumer Community Account Manager (CAMs) or you can call 800-955-0021 Ext 2932 for the East Team and Ext 2933 for the West Team.



 800-955-0021

 East: 2932  West: 2933

[www.21stcommunitylending.com](http://www.21stcommunitylending.com) | 800-955-0021

620 Market St. Suite 100 Knoxville, TN 37902



Speak with one of our  
Mortgage Loan Originators  
**800-955-0021**

HOW TO

# APPLY ONLINE WITH 21ST MORTGAGE

## CUSTOMER INFORMATION SHEET

### Apply Online



#### Online Application

The 21st Mortgage web application allows you to apply for a loan online. Please visit the following link below and create an account to apply.

Visit

[apply.21stmortgage.com](http://apply.21stmortgage.com)



#### Select the Seller

Using the information provided by the community can help you complete the 21st Mortgage Application. You are able to select the correct seller with the information provided by the community. You will need the information listed on this page under Application Information.



#### Search for the Seller

If you do not have the provided information, you can search the application website for the seller information community. To search you will need the address and preferably the retailer name.

### Application Information

**Buying the home from** - You will need to select the "Manufactured Home Dealership/Retailer or Community" since you are buying from a community.

**Retailer ID # (number):** \_\_\_\_\_

This number will be supplied by the community.

**Retailer Name:** \_\_\_\_\_

This is the name of the business selling you the home. This should be provided by the community.

**Community Name:** \_\_\_\_\_

This will be the name of the community where you are buying the home.

**Community Address:** \_\_\_\_\_

The community's address location.

**Home Address**

**Lot #:** \_\_\_\_\_

This is the address of the home and the lot number.

**Homes**

**Sales Price:** \_\_\_\_\_

This is the sales price of the home you are purchasing.



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